

Customer Service Plan for Gas Boilers

We hope you are happy with your new boiler or central heating installation, and trust the works were executed to high quality standards whilst in a professional manner. For any queries or issues, please contact us in the office to discuss further.

Your new boiler or/and new hot water cylinder must be serviced on a yearly basis to **validate and retain** your manufacturers' guarantee. If this is not completed, the manufacturer could refuse to honour any guarantees you may have with them.

BOILER (ONLY) SERVICING

Option 1:

This option includes **4 x annual services** which is a one-off upfront payment for £240.00 inc vat, which equates to £60.00 inc vat per year per service.

Option 2:

This option is a yearly, **pay as you go** plan which costs £70.00 inc vat per service. Please note, this cost could increase in the future.

BOILER & HOT WATER CYLINDER SERVICING

Option 3:

This option includes **4 annual services** on the boiler and cylinder which is a one-off upfront payment of £400.00 inc vat, saving you £40.00 inc vat per year.

Option 4:

This option is a yearly, pay as you go plan which costs £110.00 inc vat per service for both your boiler and hot water cylinder. Please note, this cost could also increase in the future.

To book one of these service plans, please complete this form and return it to our Rudkin & Herbert office via post or email. We will add you to our service diary and contact you on the relevant dates to arrange the servicing.

Due to the new General Data Protection Regulation (GDPR) Legislation, we must receive your consent before we can contact you for your annual boiler or hot water cylinder service reminder. To opt-in, please complete this form by either email or post and we can add you to our service diary to contact you for a booking. You can opt-out any time by contacting us direct and you will no longer receive any further communications from us.

Yes, I confirm my consent.

No, I do not consent and do not wish to be contacted.

NAME.....

ADDRESS.....

SIGNED.....

OPTION CHOSEN (Encs if applicable).....

PREFERRED CONTACT - TEL NUMBER OR EMAIL.....
FOR AND BEHALF OF RUDKIN & HERBERT LTD.