

**Customer Service Plan for Oil Boilers**

We hope you are happy with your new boiler or central heating installation, and trust the works were executed to high quality standards whilst in a professional manner. For any queries or issues, please contact us in the office to discuss further.

Your new boiler must be serviced on a yearly basis with either ourselves or any other OFTEC registered engineer to **validate and retain** your manufacturers' guarantee. If this is not completed, the manufacturer could refuse to honour any guarantees you may have with them.

**OIL BOILER SERVICING**

**Option:**

This option is a yearly, **pay as you go** plan which costs £135.00 inc vat per service. This servicing includes the replacement of both the oil filter and burner nozzle as required by OFTEC regulation. Please note, this cost could increase in the future.

To book one of these service plans, please complete this form and return it to our Rudkin & Herbert office via post or email. We will add you to our service diary and contact you on the relevant dates to arrange the servicing.

**Due to the new General Data Protection Regulation (GDPR) Legislation, we must require your consent before we can contact you for your annual boiler service reminder. To opt-in, please complete this form by either email or post and we can add you to our service diary to contact you for a booking. You can opt-out any time by contacting us direct and you will no longer receive any further communications from us.**

*Yes, I confirm my consent.*

*No, I do not consent and do not wish to be contacted.*

NAME.....

ADDRESS.....

SIGNED.....

OPTION CHOSEN (Encs if applicable).....

PREFERRED CONTACT - TEL NUMBER OR EMAIL.....

FOR AND BEHALF OF RUDKIN & HERBERT LTD.